

Online Banking Registration



Customers need to visit the [registration page](#)

Select they're a **mortgage only** customer and enter their personal details

The sort code is pre-filled, all they need to do is enter their **mortgage account number**

Make a note of their **customer number** and enter the activation code when received

Create their PIN and password

Once logged in, they can click on the 'Manage your Mortgage' link next to their mortgage account. They'll then be signed into Manage your Mortgage where they can select "View your deals" to accept the new rate.

Mobile App Registration



Go to Appstore on mobile device, search for 'NatWest Mobile Banking' and download the app

Open the app and select 'I already have an account'

Enter **customer number** and details from Online Banking PIN and password

Enter activation code when received

Create App passcode and finish setting up the app

Once logged in, tap on the mortgage account and select 'Manage your Mortgage' from the menu. They'll then be signed into Manage your Mortgage where they can select "View your deals" to accept the new rate.